

Our Fusion product



**OUR FUSION INTEGRATION ENGINE.
BE ENTHUSED!**



CONNECTING BUSINESS APPLICATIONS WITH CONTENT MANAGER? TOO EASY!

Getting the most out of your enterprise is easier if your systems understand and can talk to each other.

That way, for example, valuable records and content captured in your line of business applications can be migrated instantly and automatically into your records and document management system – with enormous benefits.

What's stopping you from doing that? For many organisations it's a manual process that absorbs huge amounts of productive time and is prone to errors. Or the expense and complexity of having to write and maintain custom code for multiple applications outweighs the benefits.

**Enough already! Discover
INFORMATION'S Fusion
integration engine.**



WHAT IS IT, AND HOW DOES IT WORK?



Fusion is a middleware product that encapsulates Content Manager's API coding, allowing applications to interface with your Content Manager (Records Manager or TRIM) Electronic Document and Records Management System (EDRMS) without the need to understand its code base or communication rules.

Fusion is a bit like a translator. The interfacing business application doesn't need to understand CM or how it works, it only needs to provide the metadata. This allows various systems to talk to Content Manager without the need to write custom code to teach CM each system's language.

Apart from relieving this headache, **Fusion** provides line of business application integration cost efficiency, consistency and continuity. The effort and expense involved in needing to develop, licence and support different solutions from different providers are dramatically reduced or avoided altogether.

Fusion also eliminates the need to manage custom code every time a business application or Content Manager itself is upgraded. Changes to business systems, processes and the type of data and documents being passed to Content Manager can be easily accommodated with centralised configuration changes in **Fusion**.



WHAT CAN IT DO FOR YOU?



Fusion can connect any number of your business applications to Content Manager to ensure that valuable data and records are being captured and managed according to regulatory requirements.

- **Civica Authority**
- **ServiceNow**
- **SAP**
- **Mincom Ellipse**
- **Grace**
(off-site records storage)

Fusion can create complex multi-tier record structures, attach documents and assign locations – checking to see if they already exist, and creating them if they don't.

Staff outside your records and compliance team can complete their daily activities within the systems that support them, and workflow can be initiated from a single input. **Fusion** can use source data to create or modify records, locations and workflows, process activities – and even send e-mails.

For example, when someone is hired, one call from your HR system sends their employee ID number and associated data to **Fusion** which then creates a new location and personnel file in Content Manager.

Not having to manually copy or create a record and metadata in Content Manager saves large amounts of valuable time – allowing your people to focus on activities that are of much higher-value benefit to your organisation and customers.

SIMPLY PUT...

Fusion is delivering many benefits to our customers:

- **It improves efficiency because multiple actions can be performed automatically from a single call to Fusion**
- **It frees up staff to engage in high value activities by removing manual data entry into Content Manager**
- **It reduces the risk of business records and critical content not being managed appropriately**

- **It streamlines connectivity between business applications and Content Manager through a simplified integration path**
- **It removes the complexities of application coding and development**
- **It ensures that applications and Content Manager connectivity is constantly and automatically maintained. When CM is upgraded or a new version released, INFORMATION updates Fusion accordingly**
- **It future proofs application integrations with Content Manager because it is a commercial, off-the-shelf, bespoke solution that is developed, maintained and supported by INFORMATION**

PROFILE OF A PROFESSIONAL

INFORMATION is an innovative professional services organisation specialising in the design and implementation of modern information management, collaboration and governance systems. With solutions built on world class platforms like Micro Focus Content Manager (CM), Microsoft O365 and SharePoint, LiveTiles, Ephesoft Transact and EncompaaS we can help you map and execute your digital transformation strategy – on-premises, in the cloud or hybrid.

INFORMATION provides managed services for remote technical, and records management functional system checks. Hosted services are provided across: Azure, Optus Cloud, Private Cloud, the Government Data Centre and the eHealth platform.

**INFORMATION works
with customers across all
industry sectors**

INFORMATION Pty Ltd
Level 7, 151 Macquarie Street
Sydney, NSW 2000
Australia

Level 24, 303 Collins St,
Melbourne, VIC 3000
Australia

INFORMATION.com.au

 [company/INFORMATION-pty-ltd](#)

 [@INFORMATIONecm](#)

INFORMATION
SMARTER SAFER FASTER

 **EncompaaS**
DIAMOND PARTNER

 **Ephesoft**
PLATINUM PARTNER

 **LiveTiles**
ALLIANCE PARTNER

 **MICRO FOCUS**
PLATINUM PARTNER

 **Microsoft
Enterprise**
BUSINESS PARTNER



